

Terms & Conditions Statement

COMPLETE SONSIO 36 MONTH TIRE ROAD HAZARD PROGRAM

YOU WILL NEED YOUR ORIGINAL PURCHASE INVOICE COMPLETE WITH DOT NUMBERS AND ROAD HAZARD PROGRAM STAMPS AFFIXED IN ORDER TO SUBMIT ANY REQUEST FOR REIMBURSEMENT UNDER THIS ROAD HAZARD PROGRAM.

This Tire Road Hazard service program ("Road Hazard Program") is offered by the selling dealer and is administered by Sonsio, Inc. ("Program Administrator"). This Road Hazard Program is extended only to you the original purchaser, and not to anyone who may purchase your vehicle during the term of this Road Hazard Program. This Road Hazard Program covers only the tires listed on your original purchase invoice and identified by the Department of Transportation ("DOT") numbers. A unique Road Hazard Program Validation Stamp ("Road Hazard Stamp") is required for each covered tire and must be affixed to your original purchase invoice. You must purchase a Road Hazard Program, or until 2/32" or less of tread remains, whichever occurs first.

WHAT IS A ROAD HAZARD: A road hazard occurs when a tire fails due to a puncture, bruise or break incurred during the course of normal driving on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards.

WHERE YOU CAN OBTAIN SERVICE:

1. When ever possible you should return to the original selling dealer.
2. if you are unable to return to the original selling dealer, contact the Program Administrator for a referral to the nearest participating dealer

WHAT YOU MUST DO TO OBTAIN SERVICE: When you go to a participating dealer or return to your original selling dealer, they will handle the following steps required to file a road hazard claim.

1. Contact the Program administrator at the toll free number printed on your Road Hazard Stamp for **prior authorization and to obtain a case number (not required for flat repair.) YOU MUST OBTAIN PRIOR AUTHORIZATION AND A CASE NUMBER TO REPLACE THE UNSERVICEABLE TIRE OR YOUR CLAIM MAY BE DENIED.**
2. You must present your original purchase invoice showing the purchase of the Road Hazard Program with the Road Hazard Stamps attached.
3. For a tire replacement you must surrender the applicable corresponding Road Hazard Stamp for the tire being replaced (A photocopy of your original invoice with the Road Hazard Stamp attached will be accepted for a repair.)
4. You (the purchaser of this Road Hazard Program) are responsible for any and all charges not covered by the adjustment as described below.
5. You must sign the repair or replacement invoice.
6. You must submit a copy of your original invoice showing the purchase of the Road Hazard Program with the Road Hazard Stamp(s) attached, and a copy of your signed repair or replacement invoice to Program Administrator, Tire Road Hazard Program, P.O. Box 17480, Golden CO 80402-6024. You must include the case number provided to you by the Program Administrator if your tire was replaced.
7. The damaged tire must be made available for inspection if requested by the Program Administrator.

FLAT TIRE REPAIR: If your tire is damaged due to a road hazard as outlined above and can be safely repaired, the tire may be repaired at any participating facility. The repair will be covered for up to \$25.00 per tire per occurrence. You are responsible for any additional charges beyond this amount including but not limited to balancing and taxes. The road Hazard Program will remain in effect for 36 months from the date of purchase of the Road Hazard Program, or until 2/32" or less of tread remains, whichever occurs first. You do not need to purchase a new Road Hazard Program for a tire that has been repaired.

TIRE REPLACEMENT TERMS: If a tire covered by this Road Hazard program is damaged due to a road hazard as defined above cannot be safely repaired during the term of 36 months from the date of purchase of the Road Hazard Program, and there is more than 2/32" of tread remaining, it will be replaced with an exact make/model of tire if available. If not available, a comparable quality tire will be installed. The tire will be replaced with coverage up to the original purchase price of the tire or the replacement tire cost, whichever is the lesser, plus applicable taxes. Under no circumstances will the maximum tire replacement value exceed \$399.99 per covered tire plus applicable taxes. The mounting, balancing, valve stem and scrap tire disposal fee will be covered for up to a total of \$15.00. You are responsible for any charges beyond this amount **IF YOU DESIRE TO INCLUDE THE REPLACEMENT TIRE IN THE ROAD HAZARD PROGRAM, YOU MUST PURCHASE A NEW ROAD HAZARD PROGRAM VALIDATION STAMP FOR THE REPLACEMENT TIRE.**

EXCLUSIONS AND LIMITATIONS: The following vehicles are not eligible for coverage: Vehicles with a manufacturer's load rating capacity greater than one-ton. Any vehicle with a load capacity of one-ton or greater designed for built for or used in a private recreational or commercial application including but not limited to Class A (or Type A) Motorhomes and Class C (or Type C) Motorhomes. Any motorcycles, trailers, emergency service vehicles. Any vehicle used for hire, towing, construction or postal service. Any vehicle used for farm, ranch, agriculture or off-road use (off road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority). Coverage excludes any damage from collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (e.g., improper application, improper inflation, brake lock up, wheel spinning, torque snags, etc.) Coverage excludes any tires that have been repaired in a manner other than per manufacturer's guidelines. Also excluded are any tires that have been retreaded, recapped, regrooved, remolded, or tubed. **COVERAGE EXCLUDES THE MICHELIN PAX SYSTEM, PAX TIRES, AND TIRES AND WHEELS OF SIMILAR CONSTRUCTION AND PURPOSE.** Coverage also excludes any Tire Pressure Monitoring Systems (TPMS) and/or devices and components associated with TPMS. This Road Hazard Program only covers tires that are clearly listed on the original purchase invoice, identified by the listed DOT numbers, while on the vehicle as detailed on the original purchase invoice, and you are the original purchaser, **CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.** Some states do not allow the exclusion or limitation of consequential or incidental damages, therefore such limitations may not apply to you. No expressed guarantee is given other than that stated herein. This Road Hazard Program gives you specific legal rights; you may have other rights, which vary from state to state. The Program Administrator reserves the right to cancel this Road Hazard Program by refunding the original purchase price to the purchaser. **IF YOUR ORIGINAL PURCHASE INVOICE DOES NOT HAVE THE PROPER ROAD HAZARD PROGRAM VALIDATION STAMPS ATTACHED OR IS LOST OR STOLEN THIS ROAD HAZARD PROGRAM BECOMES NULL AND VOID.** You may cancel this Road Hazard Program by returning to the original selling dealership and surrendering the Road Hazard Stamps within 10 business days for a full refund of the amount paid for the Road Hazard Program. If a tire covered by this Road Hazard Program is replaced for any reason, the coverage for that tire ceases. A new Road hazard Program Validation Stamp may be purchased for the replacement tire. The Program Administrator reserves the right to deny any claim submitted with false or misleading information, or any claim submitted where the original invoice does not clearly identify the original purchaser, vehicle and tires. Authorization is granted based on the information provided during the call; if the documentation submitted (including the tire if requested) does not substantiate the information provided during the call your claim may be denied. All claims must be submitted within 60 days of service or your claim may be denied. All claim documentation including the tire if requested, must be submitted within 60 days of service in order for claim to be considered for reimbursement.